

Frequently Asked Questions

I received a letter from ComEd that my current electric supply choice is expiring. Does this mean my electric will be shut off?

No, you are currently a member of the Village's **Municipal Electric Aggregation (MEA)** program. FirstEnergy Solutions contract for the Village's MEA program ends July 2014. Since the Village will not continue its MEA program, your account will be transferred back to ComEd and they will be your supplier unless you individually choose an alternate electric supplier.

What are my choices for electric supply when the Village's MEA Program ends?

Those who are currently in the MEA Program for Lombard will receive a letter in the mail from ComEd. Residents who choose to select an alternate energy supplier should wait to arrange for a switch until the effective date indicated on the Electric Supplier Choice – Confirmation of Drop [letter in the mail from ComEd](#), in order to avoid a \$25 termination fee from First Energy. This letter will state the effective date of the move back to ComEd and that the resident has the opportunity to switch to an alternate supplier within the next two bill periods.

You would have two electric supplier choices:

1. You could select a new energy supplier for your individual residence. There is a list of retail electric suppliers to choose from at www.pluginillinois.org website. There are a wide range of options which include renewable energy, fixed/variable electric rates, and different contract term lengths.

Be sure to verify if the supplier is offering a Fixed Price or a Variable Price, look for additional monthly fees, and any termination fees associated with the offer.

Supplier	Price in cents per kWh	Additional Monthly Fees	Current Monthly Cost			Term (Mo.) Termination Fees	Description
			500 kWh	1000 kWh	1500 kWh		
Example Offer	Fixed Price 0.0709 Or Variable Price 6.9900	\$4.95				6 \$100.00	

2. You could also choose to do nothing; ComEd would then be your electric supplier. The ComEd rate will fluctuate monthly, and you will have to stay with ComEd electric service for a minimum of 12 billing months, per ComEd regulations. Click here to view [ComEd Pricing](#).

Why is the Village not continuing its MEA program?

The Village cannot obtain a competitive electric rate from retail electric suppliers that “meets or beats” the ComEd rate. Although ComEd’s rates are seeing a 21 percent increase from their current rates, the companies that competed through the Electric Aggregation Program are seeing rates that are even higher because of the current state of the market.

Why are other Municipalities continuing their MEA program?

Please contact those municipalities directly for more information.

It has been a requirement that the Village’s MEA program must save members on their electric bills. The Village of Lombard’s aggregation program that began in 2012 with First Energy has saved residents an estimated \$3.36 million in total, or \$246 per household during the first 15 months of the program. Since then, electric rates have been increasing, as the U.S. economy has gradually strengthened.

The Village is not continuing its MEA program in July 2014 to July 2015 because the Village cannot obtain a competitive electric rate from retail electric suppliers that “meets or beats” the current ComEd rate. When competitive rates are available, the Village will consider restarting the MEA program.

Who do I contact if I have additional questions?

Residents with questions can call NIMEC at (800) 727-3820. If a resident calls NIMEC, they should leave their question and call back number and they will be contacted within 24 hours. Anyone with additional questions regarding the Electrical Aggregation Program can call Assistant Finance Director Jamie Cunningham at 630-620-5910 or e-mail cunninghamj@villageoflombard.org .

Solicitors

Residents should beware of direct calls, mailings, and door to door marketing. The Village does not send people door to door or call residents to sign up for energy suppliers. Door to door marketing requires a solicitor’s permit. The Village highly encourages residents who choose to select their own energy provider to initiate first contact with the provider after comparing all rates and options.

The Village of Lombard has received calls from Lombard residents and small business owners about aggressive and misleading phone and in-person solicitations being made by other

energy providers and alternate residential suppliers. Any claims made by their representatives that they are confirming enrollment into the Village's program, that time to act is limited, and/or that ComEd account information must be provided to enroll in the program are false and should be disregarded. The Village will never contact residents in this manner. Citizens should never compromise their security by providing ComEd account information to anyone unless you intend to enroll in an alternate program of your choosing.

Complaints about any aggressive behavior may be filed with the Illinois Commerce Commission Consumer Services Division by phone 800.524.0795 or online at <http://www.icc.illinois.gov/consumer/complaint> or with the Illinois Attorney General's Office at 800.243.0618 or <http://www.illinoisattorneygeneral.gov/consumers/filecomplaint.html>. Citizens can also report aggressive in-person solicitations to the Village of Lombard Police Department at 630-873-4400.