

Restoration Policy

Weather permitting, the Public Works Department restores any Village utility digs and stump removals with sidewalk, driveway apron (asphalt or concrete), and seed according to the schedule listed below. A minimum period of 60 days is provided to allow the area to settle. Fall and winter work (September 1st to January 31st) is restored the next year. A temporary asphalt patch is placed on aprons that miss the cold-weather deadline. Village utility digs will be leveled off within 15 days after the initial repair (weather allowing). Please direct any questions to the Public Works Department at publicworks@villageoflombard.org or (630) 620-5740.

| Dig Date | Trench Settles to | Asphalt or Concrete | Seed |
|----------|-------------------|---------------------|-------|
| 2/1-2/28 | 5/1 | 5/31 | 6/30 |
| 3/1-3/31 | 6/1 | 6/30 | 7/31 |
| 4/1-4/30 | 7/1 | 7/31 | 8/31 |
| 5/1-5/31 | 8/1 | 8/31 | 9/30 |
| 6/1-6/30 | 9/1 | 9/30 | 10/31 |
| 7/1-7/31 | 10/1 | 10/31 | 11/30 |
| 8/1-8/31 | 11/1 | 11/15 | 11/30 |
| 9/1-1/31 | 4/1 | 5/31 | 6/30 |

Some residents may benefit in participating in the Village's Overhead Sewer Grant Program. Through this program, residents can receive financial assistance from the Village to install an overhead sewer. For more information, go to www.villageoflombard.org/grants. Questions can be directed to the Utilities Superintendent at (630) 620-5740 or publicworks@villageoflombard.org.

Tips for cleaning after a sewer back up

1. Remove children and pets from the area where the sewage back-up occurred. They are especially vulnerable to harmful bacteria and viruses found in raw sewage.
2. Dress in protective clothing such as a long sleeved shirt and pants, rubber gloves, rubber boots, eye goggles and a face mask during clean up. Dispose of all these items after clean up.
3. Open all windows and doors to help increase ventilation.
4. Check for any electrical hazards, gas leaks or toxic materials that may be present before attempting to clean up a sewage backup. Seek the help of a professional if necessary.
5. Remove all furniture, rugs and household items that can be salvaged from the area where the sewage backup occurred. Clean them thoroughly with a mixture of one gallon of warm water and a tablespoon of bleach.
6. Dispose of any furniture, rugs and household items that have been saturated by liquid or wastes from the sewage backup and are unable to be cleaned, disinfected and sanitized.
7. Use a broom and shovel to pick up solid wastes. Dispose of them in a heavy-duty garbage bag.
8. Use hot water and a mild detergent to clean any hard surfaces, such as wood, hardwood floors, concrete, metal and linoleum. Add a tablespoon of bleach to one gallon of warm water and thoroughly rinse hard surfaces. Allow hard surfaces to air-dry.
9. Remove and dispose of any paneling, drywall, lath or plasterboard that have been saturated by liquid. You can replace these items once the area has completely dried.
10. Use a mop to dry any excess liquid from the sewage back-up. According to cityofdearborn.org, a wet vacuum may only be used if it's plugged into a ground fault-equipped outlet or fault circuit interrupter. Dispose of liquid inside of a sewage system only, not a storm drain, warns Workers Health Centre.
11. Allow floors and surfaces to dry thoroughly before replacing carpeting, furniture, drywall or any other items. This is to prevent mold from developing. According to Workers Health Centre, it may take up to 30 days for everything to dry completely.

Source: http://www.ehow.com/how_5911745_clean-up-after-sewage-backups.html

**Sewage in your
basement?**

Village of Lombard Public Works Department

1051 S. Hammerschmidt Avenue
Lombard, IL 60148
Phone: (630) 620-5740
Email: publicworks@villageoflombard.org



What do I do?

Your first step should be to call the Public Works Department at (630) 620-5740. The Department hours are 8:00 a.m. to 4:30 p.m. If you have a sewer back up after hours you can call the Police Department non-emergency at (630) 873-4400.

A Public Works employee will take your information; name, address, etc. and dispatch your call to the Underground Utilities Division. A member of that division will contact you as quickly as possible. They will ask you some preliminary investigatory questions on the phone to determine the next course of action. If it is thought that it

could be an issue with the Village's sewer main, a crew will be dispatched to further investigate. If it is determined that it is most likely a blockage in your sewer lateral, you will be instructed to contact a plumber to rod the line. You may use a plumber of your choice or the Village representative can give you contact information phone to determine the next course of action. If it is thought that it could be an issue with the Village's sewer main, a crew will be dispatched to further investigate. If it is determined that it is most likely a blockage in your sewer lateral, you will be instructed to contact a plumber to rod the line. You may use a plumber of your choice or the Village representative can give

you contact information for the plumber currently under contract with the Village for rodding services. If you choose to use your own plumber a representative from the Village must witness the rodding to verify the distance to the blockage.

Please note, televising the line does not take the place of a Village representative witnessing the rodding. Televising or flushing is not eligible for reimbursement by the Village.

Who pays?

Homeowners are responsible for the cost of rodding the service line if the blockage is on private property or determined to be a cleaning.

If the blockage is in the Village right-of-way and caused by tree roots or a collapsed pipe, the Village will reimburse for the cost of the rodding. The Village will only reimburse for the rodding if the plumber under contract with the Village performed the rodding, or if the rodding was witnessed by a Village employee. If you do use your own plumber, and the rodding qualifies for reimbursement, the bill from the plumber will have to be submitted to the Public Works Department. The reimbursement amount will be based upon the rate charged by the plumber under contract with the Village. Any amount that exceeds that rate will not be reimbursed by the Village.

Who repairs the sewer line?

If the blockage is within the Village right-of-way and service can not be restored, the Public Works Department will perform the necessary repairs. Landscape and/or hardscape restoration will follow within the next 120 days. If service can be restored the Village will not schedule any work or repairs unless a second backup occurs within 12 months.

If the blockage is on private property the homeowner will decide whether or not to repair it. A permit is needed from the Building Division for any work or repairs on private property. They can be contacted at (630) 620-5750 for further information.

