

COVID-19 Update from the Village of Lombard: March 25, 2020

Stay at Home Order in Effect for Illinois beginning Saturday, March 21, 2020

The Village of Lombard remains under a Stay at Home Order/Shelter in Place, which was put into effect for all of Illinois by Governor J.B. Pritzker on March 20th. This order requires all residents to stay in their homes except for essential travel. For more information on the Stay at Home Order see the FAQ.

<https://www.villageoflombard.org/DocumentCenter/View/4595/FAQ-Stay-at-Home-Order-COVID-19-State-of-Illinois-32020>

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- The Village has confirmed with Waste Management (on March 25) that their garbage and recycling service is continuing uninterrupted, however non-essential services are being restricted to help
 - Additional curbside items will only be collected if less than 50-lbs each that are easily handled by one worker. Larger/heavier items should not be put out until further notice.
 - Their call residential call center is transitioning employees to work from home. If unable to reach them at 800-796-9696, visit www.wm.com/alerts, sign up for alerts at <https://www.wm.com/us/en/mywm/my-preferences/verify>, or email ilmovalcustomerexperience@wm.com. The Village may also relay service matters to route managers via a form at www.villageoflombard.org/wmissue.
- Lombard Firefighter/Paramedics and Police Officers continue to accept donations of Personal Protective Equipment, or PPE, including surgical gloves, surgical gowns, face shields, eye protection, and surgical or N-95 respirator masks, as well as disinfectant wipes and hand sanitizer. Items MUST be new, unopened, unused, and in their original packaging. Items may be brought to the Lombard Police Station.
- The Village has compiled a list of Business Resources related to COVID-19. The page contains links to organizations and resources that may be able to help small businesses affected by COVID-19. Visit www.villageoflombard.org/businessresources.
- Residents can apply for a permit online, track the permitting process, and communicate with Village staff, all through the online permitting portal. Visit villageoflombard.org/buildingpermits for more information, and check out the online portal at villageoflombard.org/onlinepermits.

Preparation is Key: Are you prepared for COVID-19?

The Illinois Department of Health is sharing helpful information about what to do if you are experiencing symptoms of illness.

Next Steps

- The Village will continue to monitor the situation and will heed advice from medical experts.'
- Updates will continue to be shared as they are made available.



State of Illinois
Illinois Department of Public Health

COVID-19 Who Should I Call ?

I want to know more about COVID-19, who should I call?

For **general** questions about COVID-19, call the IDPH **COVID-19 Hotline** at **1 800 889 3931** or email DPH.SICK@illinois.gov. Note the Hotline does not make decisions about who should be tested for COVID-19.



I am not feeling well and have respiratory symptoms, what should I do?

- Stay home for at least 7 days after you first became ill, or 72 hours after your fever has resolved and symptoms are improving, **whichever is longer**.

You should consult with your doctor if you have:

- Fever, cough, trouble breathing, or other flu like symptoms that are not better or are worsening after 24-48 hours.
- Mild symptoms and are pregnant, have a weakened immune system, have chronic health conditions or are an older adult (60+).

Don't call the health department about getting testing

- Your health care provider will determine if you should be tested and, if necessary, contact the health department.
- Health departments do not collect specimens for COVID-19

I think I need immediate medical attention, who should I call?

- If you need immediate medical attention, and you think you may have COVID-19, call ahead to your health care provider before going in for care. This will allow them to take the right steps to protect themselves and other patients
- If you think you are having a medical emergency, call 911; if you have been exposed to COVID-19, notify dispatch personnel so emergency medical services personnel are prepared.



Questions about COVID-19?
Call **1-800-889-3931** or email dph.sick@illinois.gov
Illinois Department of Public Health - www.dph.illinois.gov

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