

2019

ANNUAL REPORT

LOMBARD POLICE DEPARTMENT

MESSAGE FROM CHIEF ROY NEWTON



It is my pleasure to present the Lombard Police Department's 2019 Annual Report. This report contains a brief summary of significant programs, activities, and statistics that highlight the department's accomplishments throughout the year.

Our department members not only respond to police calls for service and enforce criminal and traffic laws; we do our best to take the time to interact with our community members, engage citizens in a positive way, and provide quality services that are expected of us.

As a department, we continue to focus on reducing traffic crashes through enforcement, education, and engineering. In 2019 we experienced a 1% increase in our total police activity from the previous year. Our Department's philosophy continues to be strongly based on officer's self-initiated enforcement activity and by being proactive rather than reactive. "Livability" issues will always be important in Lombard. As a department, we want our community members to feel the difference between our village and others when it comes to feeling safe.

Finally, as police chief, I take great pride in the delivery of professional law enforcement services in our village. Our approach is grounded in community policing with the recognition that we are able to accomplish our mission through the continued support of our citizens and stakeholders. Our mission to serve the community is met every day by a team of dedicated men and women who are committed to the safety and security of our neighborhoods, businesses, and schools. To those that serve, I offer my sincere appreciation and I look forward to working with you in the coming year.

2019

DEPARTMENTAL ORGANIZATION

OFFICE OF THE CHIEF-ROY NEWTON



THE OFFICE OF THE CHIEF IS RESPONSIBLE FOR DEVELOPING AND COMMUNICATING THE VISION OF THE DEPARTMENT. THIS OFFICE PLANS, ORGANIZES, AND DIRECTS DEPARTMENTAL POLICIES AND ACTIVITIES. FISCAL AND PERSONNEL ACTIVITIES ARE OVERSEEN BY THIS OFFICE AS WELL AS INTERNAL AFFAIRS AND PUBLIC INFORMATION FUNCTIONS.

PATROL DIVISION-DEPUTY CHIEF

THOMAS WIRSING



THE PATROL DIVISION IS THE LARGEST COMPONENT AND IS RESPONSIBLE FOR PROVIDING THE DEPARTMENT'S FRONTLINE SERVICES. THESE INCLUDE PATROL (DISTRIBUTED AMONGST THREE PATROL SHIFTS), CRIMINAL INVESTIGATIONS AND TRAFFIC SAFETY SERVICES.

PATROL AND THE TRAFFIC SAFETY UNIT PROVIDE OUR FIRST POINT OF CONTACT WITH THE COMMUNITY AND PROVIDE MOST OF OUR SERVICES. INVESTIGATIONS IS RESPONSIBLE FOR DEVELOPING INFORMATION LEADING TO THE ARREST OF CRIMINAL OFFENDERS.

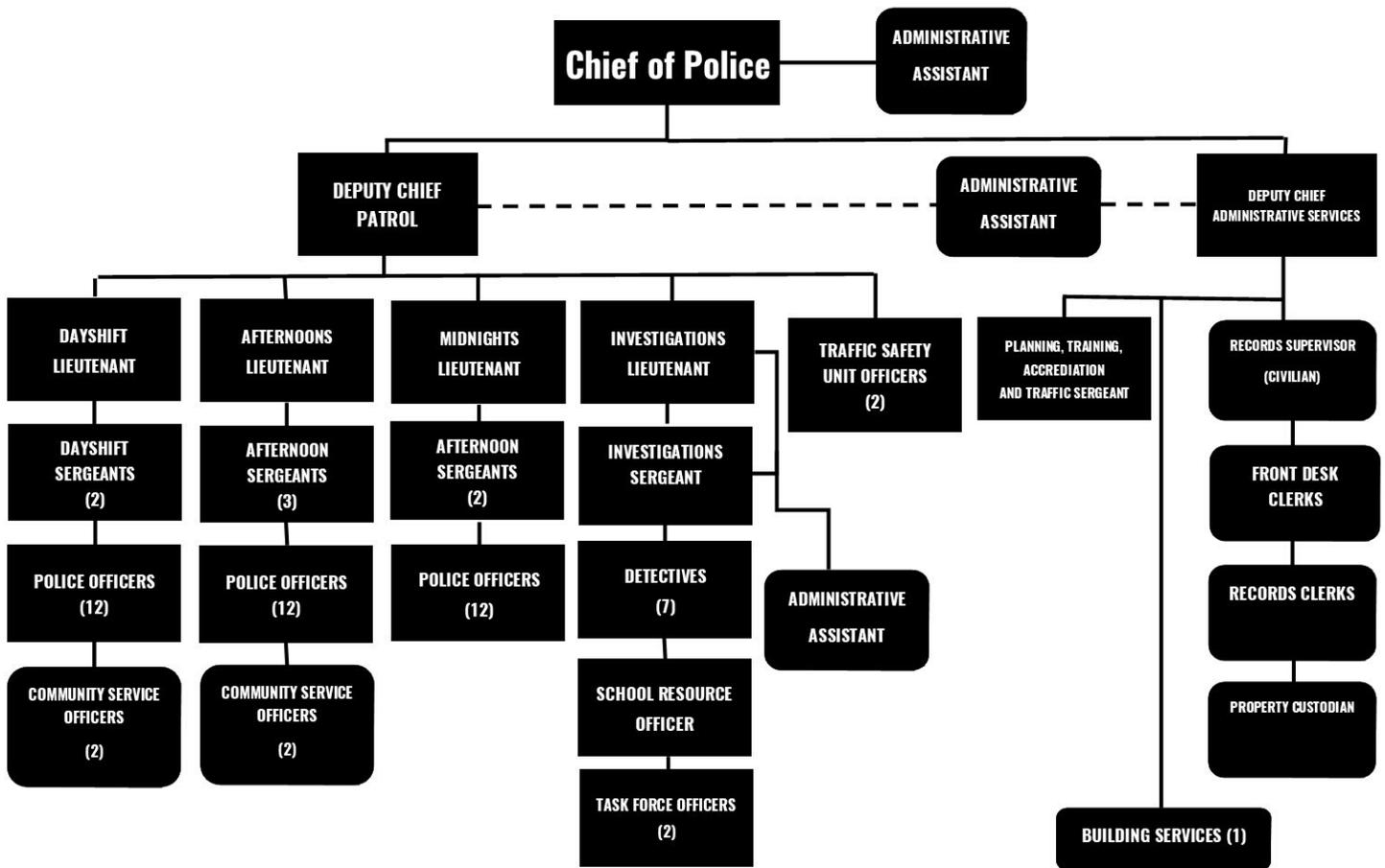
ADMINISTRATIVE SERVICES DIVISION

DEPUTY CHIEF JOE GRAGE



ADMINISTRATIVE SERVICES IS RESPONSIBLE FOR OVERSIGHT OF POLICE RECORDS AND THE EVIDENCE/PROPERTY FUNCTIONS OF THE DEPARTMENT. THE DIVISION MANAGES THE DEPARTMENT'S RECRUITMENT EFFORTS AND THE ADMINISTRATIVE ADJUDICATION SYSTEM. IT ALSO COORDINATES THE PLANNING AND ANALYSIS, TRAINING, ACCREDITATION, FACILITY MAINTENANCE AND ALL INFORMATION TECHNOLOGY DEVELOPMENT AND MAINTENANCE.

DEPARTMENTAL ORGANIZATION



ORGANIZATIONAL CHART





**2019
DEPARTMENT
PROFILE**

**TOTAL EMPLOYEES:
78**

**SWORN OFFICERS:
62**

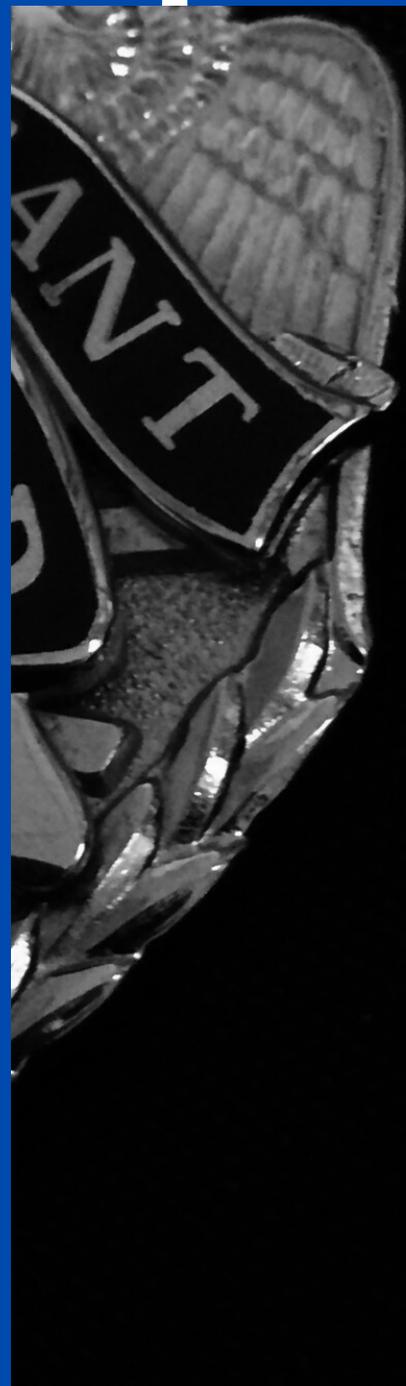
**CIVILIANS:
16**

**FEMALE SWORN:
13%**

**MINORITY SWORN:
19.3%**

**LANGUAGES
SPOKEN:**

**ALBANIAN
ENGLISH
ITALIAN
SPANISH
POLISH**



RESIDENT SURVEY

In October of 2019 a citizen survey was deployed with the assistance of VOL Communications Manager Avis Meade.

Notable survey results were:

- 78.23% of survey respondents rated the Lombard Police Department as "Very competent".
- 77.14% of survey respondents rated Lombard Police Department employees and officers overall as "Very competent"
- 86.12% of survey respondents rated their perception of Lombard police officers' attitudes and behavior as "excellent" or "good".
- Survey respondents were asked how concerned they were about safety and security within the Village of Lombard. A slight majority (56.78%) indicated that their level of concern ranged from "a great deal" to "a moderate amount". The remainder of respondents indicated that they were concerned "a little" or had no concern at all.
- 71.7% of survey respondents felt that they were comfortable contacting the Lombard Police Department with concerns or suggestions. Only 8.18% indicated that they did not feel comfortable doing so while 20.13% indicated that they did not have strong feelings either way.
- 47.76% of the respondents based their survey answers on contact with officers at a community event, 38.46% were complainants who had dialed 911, 19.55% were stopped by a Lombard police officer for a traffic offense, 19.23% did not have a personal contact with an officer, 7.69% were victims of a crime, and 0.64% were arrested by a Lombard police officer.
- 56.92% indicated that the Lombard Police Department should focus resources on general criminal activity while 22.33% believed that resources should be focused on traffic safety/speeding vehicles. 20.75% believed resources should be focused on drug or gang activity.
- 84.59% of respondents indicated that they felt "very safe" or "mostly safe" as a Lombard resident.
- 58.99% of respondents felt they were satisfied with the Lombard Police Department's use of social media/information technology. 26.81% felt that the Lombard Police Department needed to increase its use of social media/information technology.



**Lombard
Police
Department
Resident
Survey**

Let Us Know How We're Doing!



CALEA ACCREDITATION

The Village of Lombard Police Department has been internationally accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 1991, meeting the highest standards available for public safety. In August, 2017, the Department underwent a comprehensive onsite inspection of policies, procedures and operations by a team of 2 assessors from across the United States. As a result, the Department was awarded a certificate of enhanced meritorious accreditation. This certificate is awarded to agencies with fifteen or more years of accredited status. We are proud to be among a select number of agencies internationally that have achieved and sustained this standard of excellence.

CALEA was created in 1979 as a credentialing authority through the joint efforts of law enforcement's major executive associations:

International Association of Chiefs of Police (IACP)

National Organization of Black Law Enforcement Executives (NOBLE)

National Sheriff's Association (NSA)

Police Executive Research Forum

The purpose of CALEA is to improve the delivery of public safety services, primarily by maintaining a body of standards developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

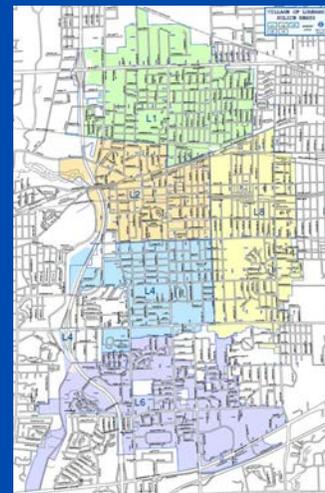
CALEA's goals are to strengthen crime prevention and control capabilities; formalize essential management procedures; establish fair and nondiscriminatory personnel practices; improve service delivery; solidify interagency cooperation and coordination; and increase community and staff confidence in the agency.

The CALEA accreditation process is a proven modern management model; once implemented, it presents the Chief, on a continuing basis, with a blueprint that promotes the efficient use of resources and improves service delivery—regardless of the size, geographic location, or functional responsibilities of the agency.



PATROL OPERATIONS

Patrol is one of the most visible functions of the Department. Patrol officers are who the community sees responding to calls for service. Our patrol operations are divided into three shifts that are staffed 24 hours a day seven days a week. Each shift is commanded by a police lieutenant and two police sergeants. These lieutenants and sergeants are responsible for the day-to-day policing, problem solving, and neighborhood connections during their specific shifts. This accountability at the "shift level" has been found to achieve a significant reduction in crime and an improvement in the quality of life



TRAFFIC SAFETY UNIT

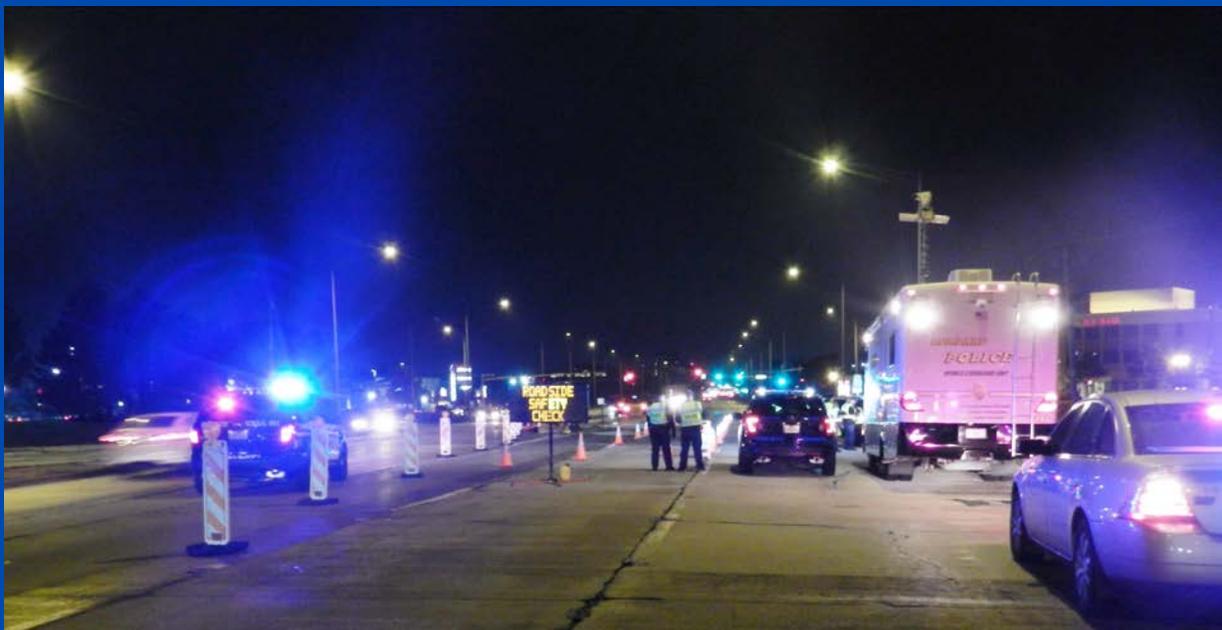
One of the primary goals of the department is to promote the safe, expeditious flow of vehicular and pedestrian traffic within the village. This is accomplished by fair and consistent enforcement of state and local traffic laws, educating the public and through traffic engineering. Officers assigned to the traffic safety unit are responsible for enforcing traffic laws, educating the public, and investigating traffic crashes.

TRAFFIC SAFETY UNIT

In 2019, the Traffic Safety Unit received grant funding through the Illinois Department of Transportation (IDOT) in the amount of \$117,618.36 for FFY20. The Sustained Traffic Enforcement Program (STEP) Grants have funded thousands of hours of additional enforcement targeting impaired drivers, seatbelt violations, distracted driving, and speed violations.

The department also received an injury prevention grant through IDOT in the amount of \$15,288.00 for FFY20. This grant will fund additional enforcement and education efforts focusing on laws involving pedestrians, bicyclists, and motor vehicles in order to reduce the number of pedestrian and bicyclist crashes.

The Department was also awarded second place (51-65 sworn) in the Illinois Association of Chiefs of Police (ILACP) Traffic Safety Challenge. The ILACP Traffic Safety Challenge also recognized the Department with a special Impaired Driving Enforcement award.



INVESTIGATIONS UNIT

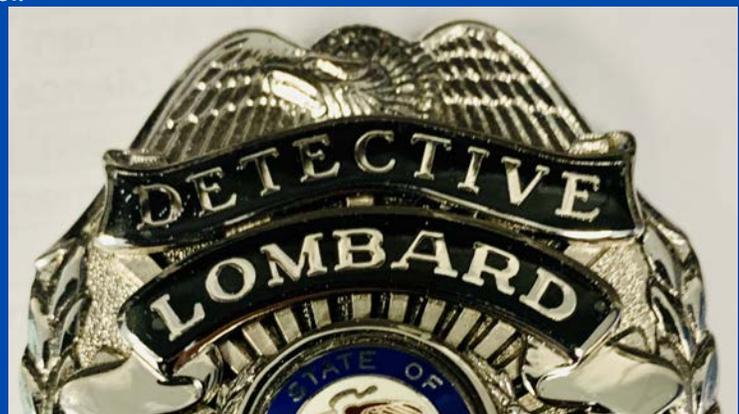
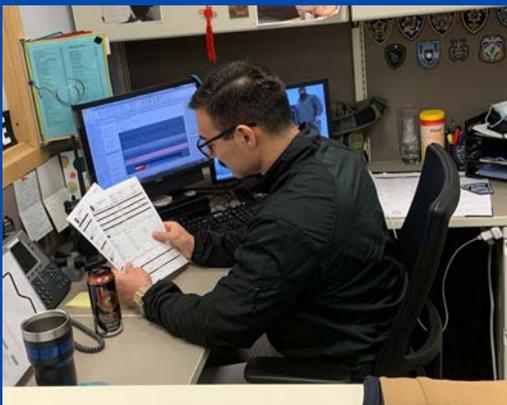
Investigations consists of detectives who investigate some of our most demanding and challenging cases. Some crimes take months, even years, to investigate in order to result in the successful prosecution of the offenders. Detectives regularly provide expert testimony in the courtroom due to their specialized training and breadth of experience. The investigations unit was assigned 809 cases in 2019.

Successful investigations require collaboration among all the local, regional, state, and federal law enforcement agencies. To enhance this collaboration, detectives are assigned to task forces with the Sheriff's Department, Drug Enforcement Administration (DEA), and other law enforcement agencies.

The Investigations Unit is also responsible for registering, re-registering, and tracking sex offenders who reside within the village limits.

One of the unit's detectives is permanently assigned to Glenbard East High School as a school resource officer and another is designated as a liaison to Lombard Elementary School District #44.

Lastly, the Investigations Unit also provides active shooter training and drills to area schools and businesses using the "Run, Hide, Fight" model.



PROPERTY AND EVIDENCE

The property and evidence clerks serve a vital role externally to citizens, to the detectives, and other personnel working on criminal cases. They are responsible for the safekeeping of all items of evidence and found property submitted to the police department. Additionally, they are responsible for the creation and submission of all court ordered evidence destruction documents and the maintenance of property and evidence records.

In 2019, a total of 3,505 items were logged into the property and evidence system and property storage areas of the Department. Of those items, 428 items were released to owners, 1,108 items were destroyed, 70 items auctioned, 1162 items were transferred to another agency, and 5 items were retained for use by the Department.



POLICE RECORDS

Records provides 16-hour a day support to the Department and is the custodian of all Police Department records. It also serves an important role in the investigative process as well as providing crime reports and other assistance to the public.

POLICE RECORDS

Records performs more than 50 individual jobs and functions on a daily basis including but not limited to:

- Processing and maintaining all crime, information, accident, towed vehicle, citations, and arrest reports generated by the department
- Responding to all subpoenas, Public Information Act requests, and licensing and background checks from public and other law enforcement entities
- Entering all missing persons, stolen/towed vehicles, and lost/stolen property contained within police reports into the national database
- Running warrant checks, warrant confirmations, and criminal history inquiries

In 2019, the records unit fulfilled 732 FOIA (Freedom of Information Act) requests.



POLICE CANINE PROGRAM

The K-9 Unit's primary responsibility is the support of patrol operations and drug enforcement activities. Officer Joe Statkus and K9 Thor are credentialed through Northern Michigan K-9 Inc. and International Scent Solutions, LLC, allowing them to assist other local, state and federal law enforcement authorities in the area. Thor is a multi-purpose dog whose abilities include tracking, apprehension and narcotics detection. K9 Thor was a new addition to the Department's program following the retirement of K9 Chico in 2018. K9 Thor began his tour of duty on April 30th, 2018.

POLICE CANINE PROGRAM

The K-9 Unit's activity in 2019 was as follows:

246.3 formal training hours

71 total deployments

24 tracking/person searches with 3 located

\$98,722 in US currency seized

281.5 grams (0.5 pounds) of drugs recovered

2 firearms recovered



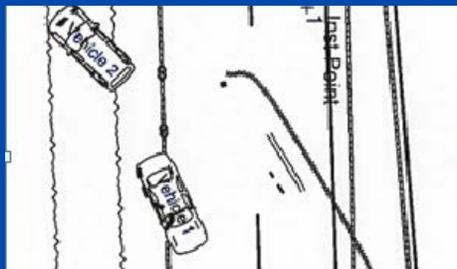
S.W.A.T.

The Department is a member of MERIT Metro SWAT, a multi-jurisdictional police task force formed in June of 2019 comprised of law enforcement agencies in Dupage County. The task force protects approximately 928,000 residents in those jurisdictions. The mission of Metro SWAT is to respond to high risk critical incidents requiring specialized training and equipment and to resolve those incidents while minimizing the potential for injury or loss of life to civilians, officers, or suspects. High-Risk situations include, but are not limited to: Hostage rescues, barricaded suspects, and the execution of high risk warrants. In 2019 the Department had three officers on the team: Sgt. Clark, Det.. McElroy, and Ofc. Bakken.



CRASH INVESTIGATION

The Department is part of the MERIT Major Crash Reconstruction Team. Four of the Department's officers have received extensive training in the area of traffic accident investigation and reconstruction from Northwestern University as well as the Institute for Police Technology and Management (IPTM). This training allows these officers to determine such things as pre-impact speeds, impact speeds, direction of travel, and much more. They are called to the scene of traffic crashes involving life threatening injuries or death.



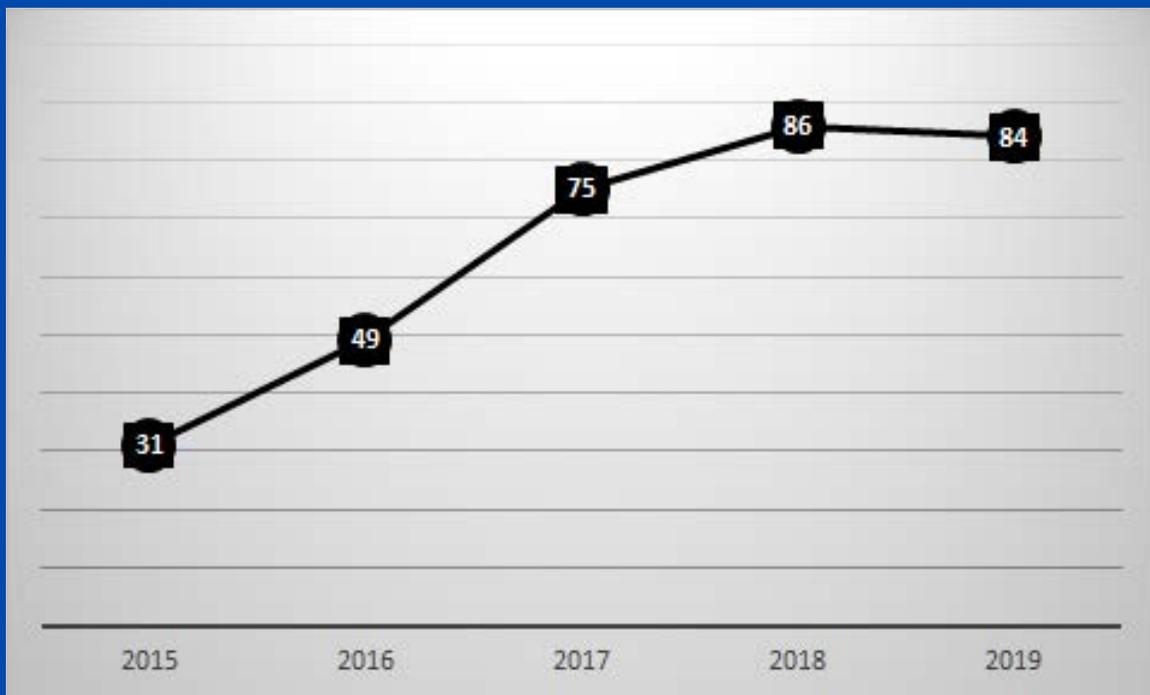
USE OF FORCE

Whenever a Lombard police officer is involved in an incident requiring the use of either deadly force or non-lethal force beyond the routine act of handcuffing, the Department requires a review of that incident by supervisory personnel. The Department conducts monthly and annual reviews of incidents involving the use of force in order to assess the need for additional training, policy modifications, or to identify misconduct.

In 2019, only 5.3% of all arrests and 0.14% of all incidents resulted in some use of force by officers. While the number of use of force incidents has been increasing in recent years, it should be noted that the number of incidents involving active resistance by suspects has doubled since 2014. Active resistance involves an arrestee physically resisting arrest (i.e. pulling away, punching, kicking, etc.) Officers participate in defensive tactics training monthly.

USE OF FORCE

NUMBER OF USE OF FORCE INCIDENTS 2015-2019



LABOR AND MANAGEMENT

The Department enjoys a good working relationship with the four unions representing sworn and civilian personnel in the police department.

There were two grievances filed in 2019. Both were resolved in the first step.

TRAINING

The Lombard Police Department's training mission is to develop the skills, knowledge, and abilities of both sworn and civilian employees. In-service training is a well established responsibility of any law enforcement agency. Sworn officers participate in monthly firearms and defensive tactics training. In 2019, Department personnel completed 13,675 hours of training. These training courses were held internally as well as hosted by Northeast Multiregional Training, Suburban Law Enforcement Academy, Northeastern Illinois Public Safety Training Academy, and the Illinois State Police among others.

INTERNAL INVESTIGATIONS

The internal affairs function is responsible for safeguarding the integrity of the Village of Lombard and the Lombard Police Department as well as the rights of all citizens within the area of jurisdictional responsibility.

2019 INTERNAL INVESTIGATIONS

Total complaints investigated: 10

Breakdown of findings after the investigation was completed.

Complaints unfounded: 2

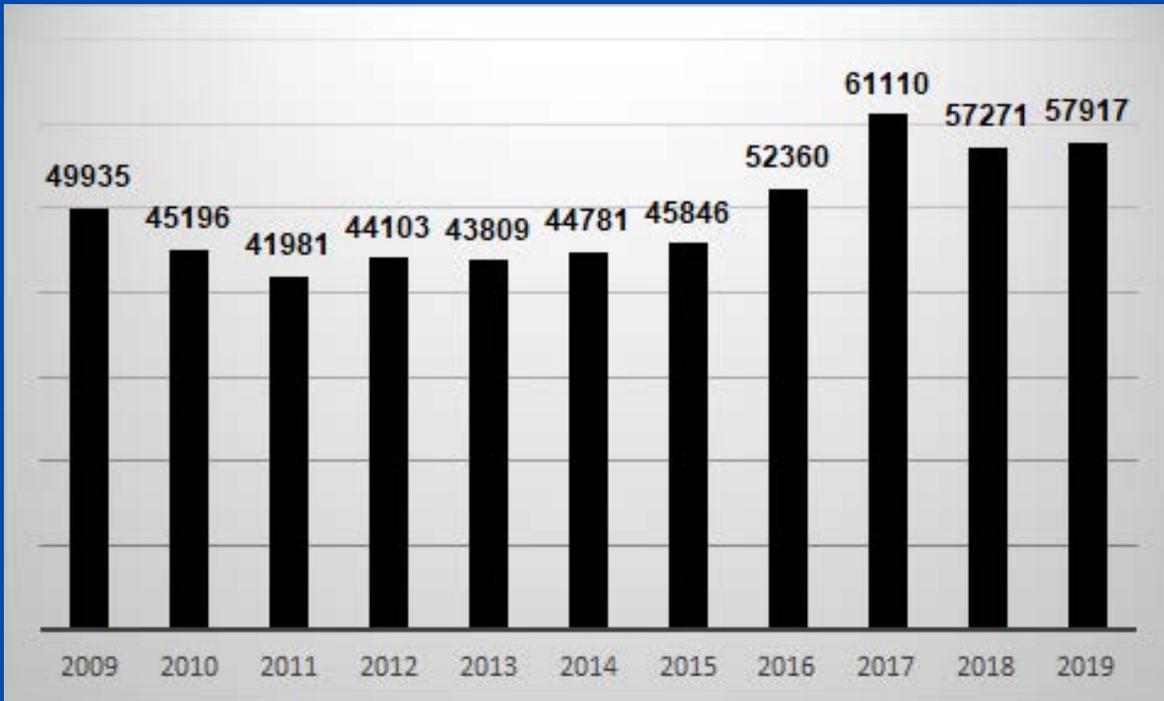
Complaints sustained: 7

Complaints administratively closed: 1

It should be noted that these numbers refer to informal inquiries or formal investigations and not minor complaints about police department employees. Minor complaints are typically addressed by a supervisor and resolved immediately.

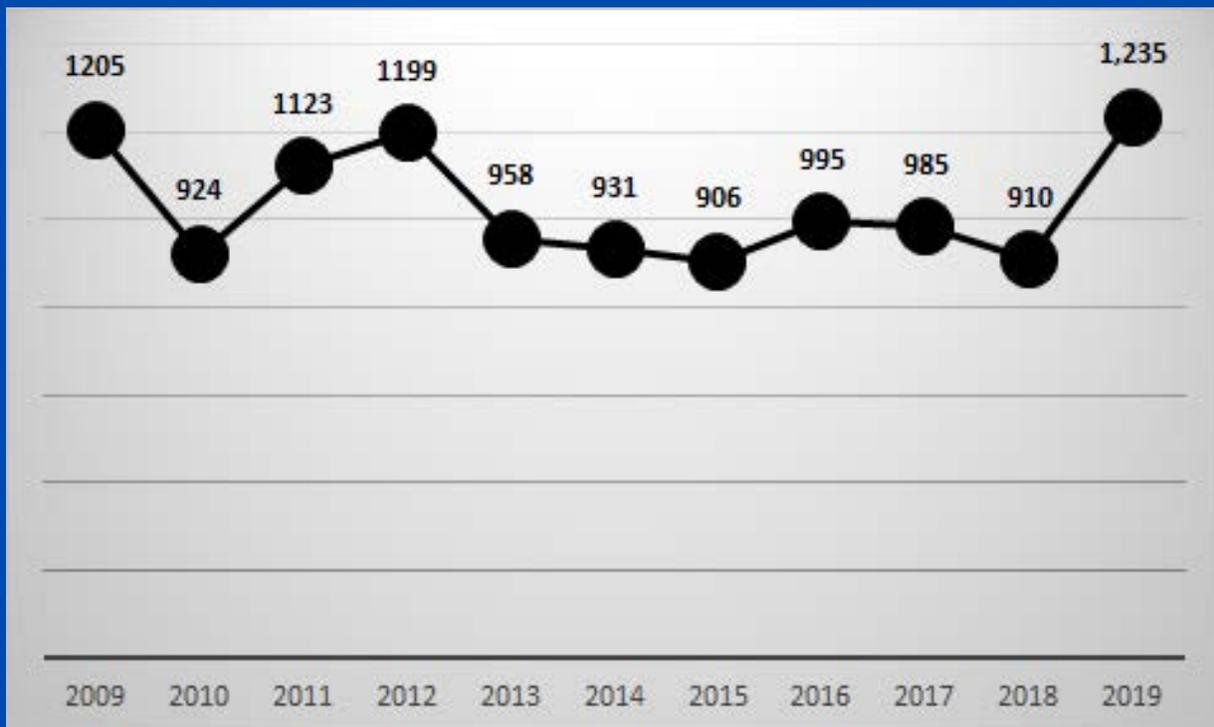


TOTAL INCIDENTS



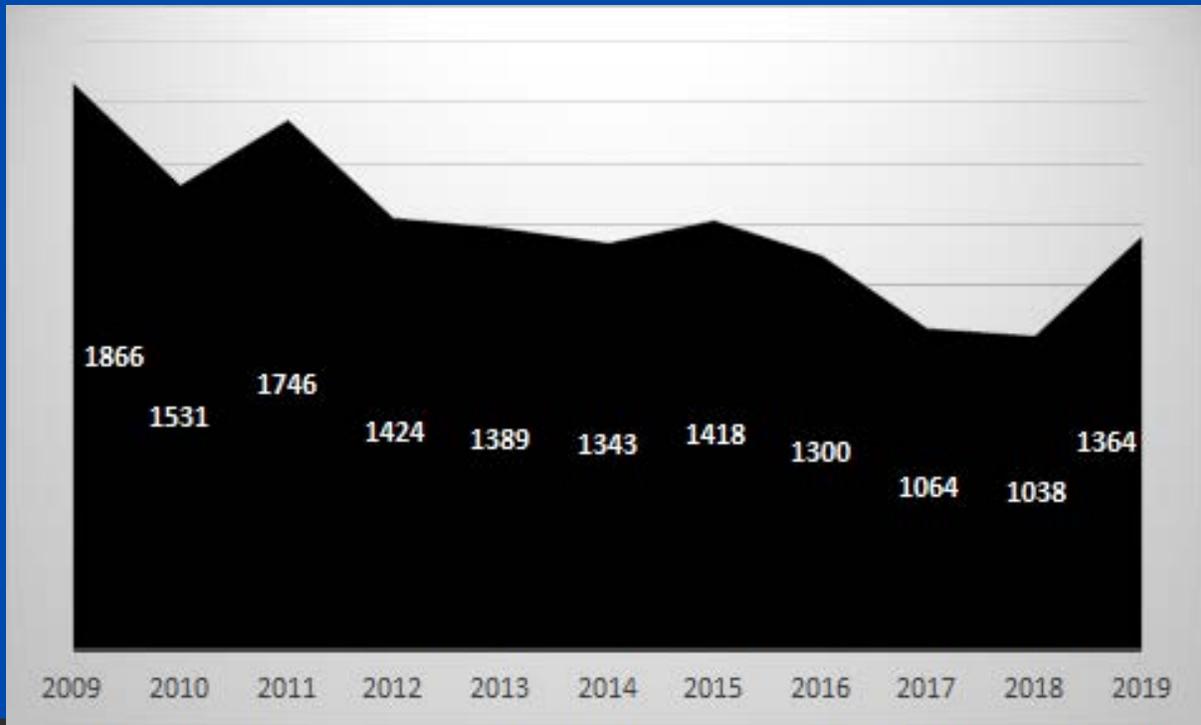
PART I INDEX OFFENSES

PART I INDEX OFFENSES 2009-2019



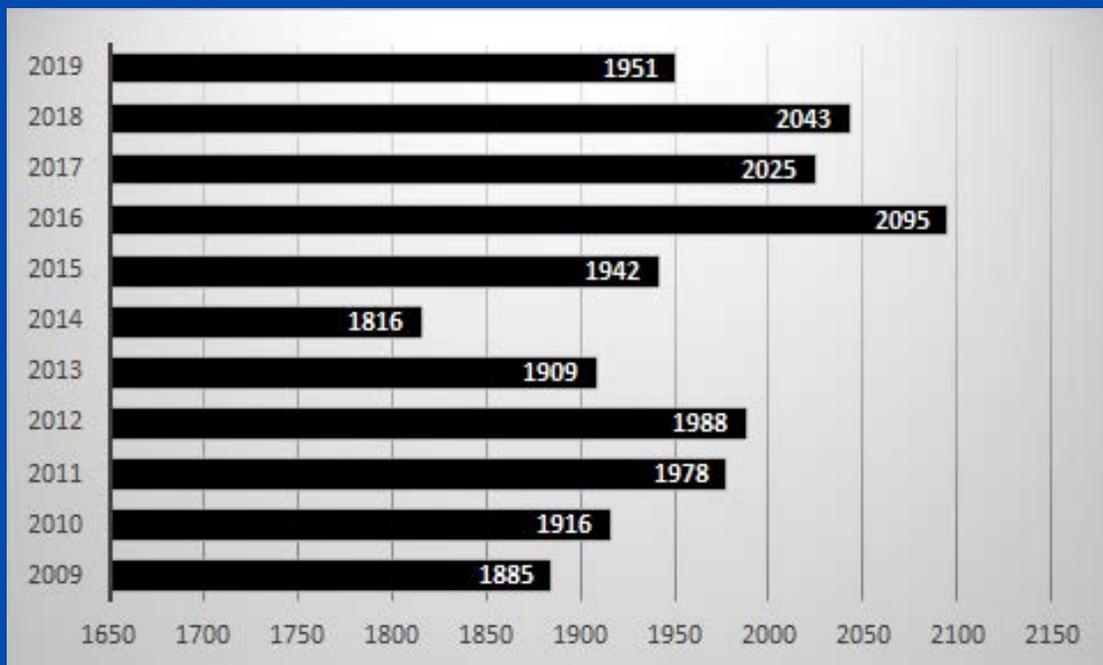
ARRESTS

NUMBER OF ARRESTS 2009-2019



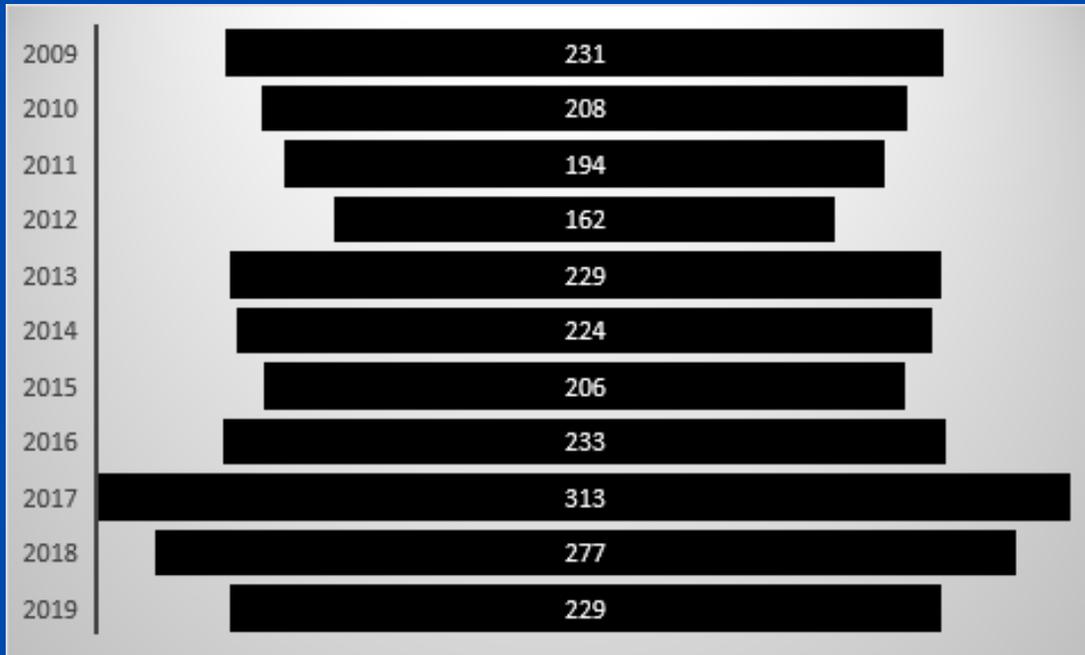
TRAFFIC CRASHES

TOTAL TRAFFIC CRASHES 2009-2019



DUI ARRESTS

NUMBER OF DUI ARRESTS 2009-2019



TRAFFIC STOPS AND CITATIONS



BIASED BASED POLICING

In 2019, the Lombard Police Department conducted 16,445 traffic stops and issued 5,755 citations. During contacts made by officers, no formal complaints were filed with the Department specifically alleging bias based actions. In the past thirteen years (2004-2019), agency personnel have had no verified or founded complaint of biased based policing.

Biased Based Profiling is the selection of an individual for enforcement action based solely on a trait common to a group. This includes, but is not limited to race, ethnic background, gender, sexual orientation, religion, economic status, age, cultural group, or any other identifiable group. Biased based profiling of individuals by members of the Lombard Police Department is strictly prohibited by state statute and by department directives.

The Department participates in the Illinois Traffic Stop Study and submits required data to the Illinois Department of Transportation as part of that study. The Department also reviews the data internally to ensure members of the Department are complying with state statutes and department directives.



RETIREMENTS



OFFICER SCOTT KLECKA
24 YEARS OF SERVICE



**OFFICER JAMES
SCHREPFERMAN**
31 YEARS OF SERVICE



**OFFICER ANGELA
LAWSON**
28 YEARS OF SERVICE



OFFICER CHRIS BAKKEN
25 YEARS OF SERVICE



**OFFICER DAN
MARCINIAK**
29 YEARS OF SERVICE



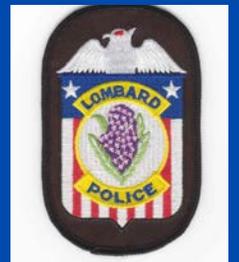
**OFFICER PETER
PANAGIOTAROS**
31 YEARS OF SERVICE



**DEPUTY CHIEF
CYNDY VELAZQUEZ**
29 YEARS OF SERVICE



THANK YOU
FOR YOUR SERVICE



NEW OFFICERS IN 2019



**OFFICER ABIGAIL LAUER
#840**



**OFFICER ADILENE RUIZ #847
OFFICER KEVIN KASHER #845
OFFICER JOHN FAIRBAIRN #846**



**OFFICER MATTHEW KAZY-GAREY #848
OFFICER HEATHER WILLIS #844**



OFFICER SANTIAGO MURATALLA #850



OFFICER CHADWICK KENNEDY #851

IN RECOGNITION



HUNDRED CLUB OF DUPAGE COUNTY AWARD OF VALOR OFFICER DAN HERRERA

In October of 2019, Officer Dan Herrera received the Award of Valor from the Hundred Club of Dupage for actions he took to save the life of a 96 year old woman. On January 15th, 2019, Antoinette Lazzara got her vehicle stuck on the railroad tracks near the Grace St. crossing. Officer Herrera and a good samaritan put themselves at great risk of personal harm to rescue her from her vehicle just prior to it being struck by a westbound Metra train.



ILLINOIS VFW PUBLIC SERVANT OF THE YEAR AWARD OFFICER PAULA ROJAS

Lombard Traffic Safety Unit Officer Paula Rojas was presented with the Illinois VFW Public Servant of the Year Award on June 26th, 2019. As a Lombard Officer, Rojas has issued more than 1,500 cell phone violations. She is an active participant with the Lombard Citizens Police Academy, takes weekly appointments to help parents install car seats, and conducts driver's education classes at Glenbard East High School.

COMMUNITY EVENTS



Special Olympics Law Enforcement Torch Run

Special Olympics is an international organization that changes lives by promoting understanding, acceptance, and inclusion of children and adults with intellectual disabilities. The Law Enforcement Torch Run is an event in which law enforcement agencies from around the state participate in an actual running event to carry the "Flame of Hope" to the opening ceremonies of the Special Olympics games in Illinois. The Lombard Police Department has a history of promoting awareness and raising funds for this worthy cause.



Shop with a Cop

"Shop with a Cop" brings together Lombard police officers, Lombard Citizen Police Academy Alumni Association (LCPAAA) members, and needy children from the community. The event is organized and funded by the LCPAAA as well as donations from residents and local businesses. At this event a police officer takes one of the children for a ride to the store in a parade of police cars with lights and sirens activated. Once at the store, the officers help the children shop for Christmas presents for their family while "Santa" shops for the child's presents. The event culminates in gift wrapping and a visit from Santa himself.

