



North Grace Street Utility Improvements

August 01, 2023

Dear Resident,

The existing water main between Pleasant Lane and Goebel Drive will be cleaned and structurally lined starting the week of August 7th. The work will be done by **Fer Pal Construction USA LLC**, **H2O Infrastructure**, and the general contractor, **John Neri Construction Co.** Access pits of roughly 6 feet x 8 feet will be excavated approximately 150-650 feet apart along Grace Street between Pleasant Lane and Goebel Drive. Pits will be fully restored after the work.



As part of the lining process, the existing water main and water service will be temporarily bypassed. Water will be supplied through an above-ground temporary network comprised of beige and/or blue water-quality PVC pipe along the curb line. A blue water-quality hose will extend from the bypass pipe to a brass "Y" connector on a hose bibb for your home. The "Y" connector will allow water service to your home and allow you to connect a garden hose. A sample picture of the brass "Y" connector is on the back of this letter. A separate notification will be sent when the temporary changeover occurs.

All the temporary water supply network and the rehabilitated water main will be disinfected before hooking up to your home. **Work will be done according to Illinois Environmental Protection Agency (IEPA) and American Water Works Association (AWWA) Procedures for the Disinfection of Water Mains.** Once the temporary piping has been laid and chlorinated, it will be ready for connection. To accomplish this, H2O Infrastructure crews will require access to the water meter inside your home. The water meter must be temporarily removed to ensure that no water is inadvertently leaking into the water main. H2O Infrastructure staff will initially knock on doors. If no adult (18 years of age or older) is at home, a door hanger will be left which contains contact information. Use the information to schedule a time that is mutually convenient.

All H2O Infrastructure personnel will be wearing Hi-Viz Vests with employee credentials, and they will wear masks and boot coverings when entering homes to remove/reinstall water meters. Personnel are specifically there to remove your water meter. You may verify H2O Infrastructure employment for the person requesting access to your home, by calling (847) 214-0103. Water meter access will also be required during the service reinstatement process. This is to confirm that the service has been reinstated successfully. Door hangers will be issued for you to schedule an appointment. After the project, access will be necessary a third time to disconnect the temporary water system and reinstall your water meter.

During construction and the lining process, there may be disruptions to your water service. Notification via a door hanger will be issued in advance of any scheduled service interruption. However, there may be circumstances where the water supply is interrupted when advance notification is not possible. This can occur if the temporary water main (blue pipe) is accidentally damaged or broken. At times, you may also experience warm or possibly rust-colored water while the work is taking place. Should this occur, all you need to do is let your water run until the water flows cool and/or clears.

It is recommended that any water treatment system (softeners or filters), water-cooled air conditioners, or any similar plumbing fixtures be temporarily disconnected, as they may be damaged during construction. Automatic lawn sprinkler systems may not operate properly while this work is taking place. Manual lawn watering may be necessary.

Your inconvenience during this construction season is acknowledged, and we truly appreciate your patience and cooperation. Every attempt will be made to minimize disruptions. Please continue to exercise caution around all construction areas/work areas, equipment, and the temporary water main system.

Should you have any concerns, require further information, or have a non-emergency issue relating to your temporary water supply system, contact Fer-Pal Construction USA LLC at 847-214-0103.

**IF YOU EXPERIENCE A WATER-RELATED EMERGENCY AFTER HOURS
PLEASE CALL FER-PAL'S EMERGENCY LINE AT 866-946-2034.**



Construction-related questions not related to the water main lining should be directed to the Resident Project Representative, Mr. Jim Snell, at 815-444-3321. Administrative questions can be directed to Mr. Ray Schwab, Civil Engineer II at the Village of Lombard Public Works Department (630-620-5740) or schwabr@villageoflombard.org. **When calling after normal business hours, please leave a message for Public Works and your call will be addressed the next business day. If your call is a construction-related emergency, press zero and you will be directed to the Police Department.**

